Humber Local Digital Skills Partnership Update – March 2020 to December 2021

Tracy Pallett – HEY LEP's Humber Local Digital Skills Partnership Manager / Regional Co-ordinator





Govt Digital Strategy (2017) to "create a world-leading UK digital economy"

- Connectivity building world-class digital infrastructure
- for the UK
- Skills and inclusion giving everyone access to the digital skills they need
- Digital sectors making the UK the best place to start and grow a digital business
- Wider economy helping every British business become a digital business
- Cyberspace making the UK the safest place in the world to live and work online
- Digital government maintaining the UK government as a world leader in serving its citizens online
- Data economy unlocking the power of data in the UK economy and improving public confidence in its use



- 1. Digital capability for all
- 2. Digital skills for a digital economy
- 3. Working together: a more collaborative, coordinated and targeted approach to digital skills



- **1. Digital capability for all** reduce barriers to digital inclusion by <u>increasing</u>:
 - access: the ability to connect to the internet and go online
 - skills: the ability to use the internet and online services
 - confidence: a fear of crime, lack of trust or not knowing where to start online
 - motivation: understanding why using the internet is relevant and helpful



2. Digital skills for a digital economy:

- Digital skills embedded in education
- Lifelong learning
- Digital skills for digital jobs
- Enabling a more diverse digital workforce
- Cyber security skills



- 3. Working together: A more collaborative, coordinated and targeted approach to digital skills:
- Business-led digital skills programmes
- New digital skills commitments
- helping people access digitally-focused jobs at a local level.





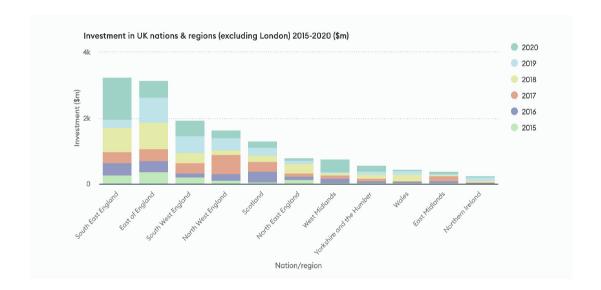
2020 investment by UK region (excluding London)

The city of Hull in Yorkshire stands out in 2020 for venture capital investment, ranking 6th in the UK with £81.4. It's previous investment record was £11.2m in 2017 (ranking 14th).

This year's success - with £80m raised by smart city business Connexin alone - is a key example of how high-growth businesses in emerging technology can change the playing field for regional economies.

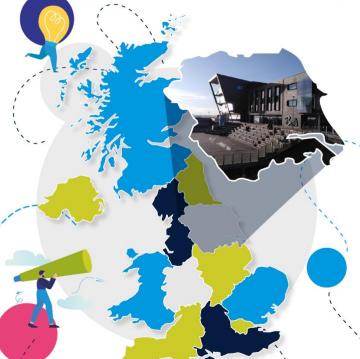






12 Clusters of Tech

Yorkshire and the Humber







Did you know?

1/3 OF THE UK'S









SHEFFIELD IS HOME TO PLATFORMS HOSTING AROUND 60% OF ALL NATIONAL TEACHING RESOURCES.







Digital and Transport Infrastructure



Digital has been identified as a high-value, pan-Northern strength. NP11 is working to identify specific opportunities for collaboration and delivery.

In 2021, NP11 will a Northern Powerhouse Digital Proposition, setting out the scale of the pan-Northern offer and ask, as well as priorities for further activity in partnership with Government.

This will undertake mapping and gapping of Northern assets, infrastructure plans, and data sharing, along with making recommendations on how to support the digital economy and accelerate the rollout of improved digital connectivity.

Our Ambition

Our ambition is for people, information, goods and businesses to be connected seamlessly within the North, to other parts of the UK, and internationally in order to realise the North's full potential.







Conclusions and Recommendations

Digital Priorities and Implications

Mapping the digital skills demand evidence against supply has identified key priorities to consider in the future workplan of the Local Digital Skills Partnership:

- + Consider a sector-specific approach in improving digital skills in the workforce, which responds to different employer needs for digital skills. Further investigation through employer engagement will help contribute to this.
- + Attracting young people in sectors facing digital skill gaps with a targeted focus on priority sectors, as well as considering Government support in retraining schemes would help raise the digital capacity of the Humber.
- + Review how business support interventions can help address lack of business confidence in adopting new technologies and improve their knowledge of new technologies to raise productivity. Further investigation through employer survey / consultations will help identify this need.
- + Offering business support to encourage workforce training which incorporates digital skills will help ensure capabilities are transferable across sectors

Partnership

- and improve Humber's competitiveness.
- + Retaining more STEM graduates within the Humber and ensuring that the education and training system aligns with sector and technological developments will help address the STEM mismatch.
- + Mitigating impacts of digital exclusion in less represented areas of the Humber will ensure that all benefit from digital skills. The rollout of the National Retraining Scheme will help achieve this.



Digital Skills Analysis Report 2020 – recommendations:

Mapping digital skills demand evidence against supply identified key priorities to consider in the future work plan of a Local Digital Skills Partnership:

- Consider a sector-specific approach in improving digital skills in the workforce, which responds to different employer needs for digital skills. Further investigation through employer survey / consultations will help contribute to this.
- Attracting young people in sectors facing digital skill gaps with a targeted focus on priority sectors, as well as considering Government support in retraining schemes would help raise the digital capacity of the Humber.
- Review how business support interventions can help address lack of business confidence in adopting new technologies and improve their knowledge of new technologies to raise productivity. Further investigation through employer survey / consultations will help identify this need.
- Offering business support to encourage workforce training which incorporates digital skills will help ensure capabilities crosscut across sectors and improve Humber's competitiveness.
- Retaining more STEM graduates within the Humber and ensuring that the education and training system aligns with sector and technological developments will help address the STEM mismatch.
- Mitigating impacts of digital exclusion in less represented areas of the Humber will ensure that all benefit from digital skills. The rollout of the National Retraining Scheme will help achieve this.





Nationwide Local Digital Skills Partnerships

- Lancashire
- West Midlands
- Heart of the South West
- Cornwall and Isles of Scilly
- South East
- Cheshire and Warrington
- West Yorkshire
- Humber





Humber LEP - Digital Skills Manifesto

Technical **Business Improvement** Level 7 Digital Adoption Digital Professionals Digital Leadership Capability and The ability to engage with and advance emerging and Innovation technologies (e.g. Blockchain, AI, robotics) to Confidence The ability to inspire enhance business capabilities. others to harness The ability to enable technology effectively to Level 6 change and deliver Provision - Academic and professional programmes achieve business controlled e.g. Conversion MScs, Degree Apprenticeships objectives improvements Higher level Technical The ability to support businesses to maximise the benefits of existing technology and provide the Level 5 platform for growth Provision - Programmes that enhance capability Provision - IoT provision, Higher Apprenticeships, Provision - Short courses, for change e.g. HND/HNC, FD consultancy, mentorship project/change and qualifications management, risk Level 4 enabling a 'digital first' **Digital Enablers** management, approach stakeholder The ability to make a real contribution in any sector engagement in one or more specialist areas. Provision – Tech Levels, Advanced Apprenticeships etc. Humber Business Sectors...e.g. Level 3 Renewables, Supply Chain, Healthcare, Engineering and Manufacturing, Creative etc. Specific specialist skills for the sectors e.g. AutoCAD, Adobe. Digital Essentials The ability to competently use the digital world and use these skills in and for work. Focus on productivity Level 2 software for work and life such as O365 applications to enable business growth, productivity and competitiveness.Provision - Digital competence based programmes e.g. OCN Level 2, Intermediate Apprenticeships, ECDL, MOS Testing, bespoke options Level 1 **Digital Basics** The ability to engage with the digital world to gain confidence in activities such as online shopping, email, online banking, job search skills and online searches / safety/security. Aims to promote digital inclusion for those currently excluded. Provision - Short digital inclusion focused courses e.g. using the internet, parental Entry controls, online prescriptions etc. Level

The Digital Skills Partnership will:

- Raise the digital skill level in the Humber area by raising the level of ambition of employers, employees, residents and training providers to engage with digital skills.
- Identify and understand the demand for workplace digital training that reflects the breadth of employers and training providers in our region.
- Establish an inclusive
 Humber Digital Skills Hub
 offering businesses of all
 sizes support services
 including:
 - Access to diagnostic assessments
 - Access to, and mapping of, available training
 - Access to consultancy services
 - d. Case studies

Diagnostic

assessments

(employees

and

residents)

e. Podcasts/conferences



Humber LEP - Digital Skills Manifesto

Technical

Business Improvement

Level 7

Level 6

Level 5

Level 4

Level 3

Digital Professionals The ability to engage with and advance emerging

technologies (e.g. Blockchain, AI, robotic enhance business capabilities.

Provision - Academic and professional pr e.g. Conversion MScs, Degree Apprentic

Higher level Technical

The ability to support businesses to maxi benefits of existing technology and provi platform for growth

Provision - IoT provision, Higher Apprent HND/HNC. FD

Digital Enablers

The ability to make a real contribution in in one or more specialist areas. Provision Levels, Advanced Apprenticeships etc.

Humber Business Sectors

Renewables, Supply Chain, Healthcare, for the sectors e.g. AutoCAD, Adobe.

Digital Essentials

Digital Basics

The ability to competently use the digital world and use these skills in and for work. Focus on productivity software for work and life such as O365 applications to enable business growth, productivity and competitiveness.Provision - Digital competence based programmes e.g. OCN Level 2, Intermediate Apprenticeships, ECDL, MOS Testing, bespoke options

The ability to engage with the digital world to gain confidence in activities such as online shopping, email, online banking, job search skills and online searches / safety/security. Aims to promote digital inclusion for those currently excluded. Provision - Short digital inclusion focused courses e.g. using the internet, parental controls, online prescriptions etc.

Leadership -

of where the

business is at

and options

for the future.

whether that

incremental

to drive

improvement

Digital Leadership and Innovation

bility to inspire understanding logy effectively to Digital Adoption Capability and Confidence The ability to enable

that enhance capability

for change e.g.

project/change

management, risk

change and deliver

Developing a digital marketing strategy - linking social tools and platforms in an integrated manner

ion - Short courses, Itancy, mentorship ualifications ne a 'dieital first'

Practical (day to day) Startup cyber security and effective back up strategies for SMEs

support (invoicing, websites etc.)

acturing, Creative etc. Specific specialist skills

Diagnostic assessments (employees and residents)

The Digital Skills Partnership will:

- 1. Raise the digital skill level in the Humber area by raising the level of ambition of employers, employees, residents and training providers to engage with digital skills.
- 2. Identify and understand the demand for workplace digital training that reflects the breadth of employers and training providers in our region.
- 3. Establish an inclusive **Humber Digital Skills Hub** offering businesses of all sizes support services including:
 - a. Access to diagnostic assessments
 - b. Access to, and mapping of, available training
 - c. Access to consultancy services
 - d. Case studies
 - e. Podcasts/conferences

Level 1

Level 2

Entry Level



Humber LDSP - Digital Skills Manifesto

The Digital Skills Partnership will:

- Raise the digital skill level in the Humber area by raising the level of ambition of employers, employees, residents and training providers to engage with digital skills.
- 2. Identify and understand the demand for workplace digital training that reflects the breadth of employers and training providers in our region.
- 3. Establish an inclusive Humber Digital Skills Hub offering businesses of all sizes support services including:
 - Access to diagnostic assessments
 - Access to, and mapping of, available training
 - Access to consultancy services (Growth Hub)
 - Case studies
 - Conferences / events







Digital Skills - a HEY LEP priority:

"Maximising the Humber's world class digital infrastructure, alongside accelerating our digital skills capabilities, are key pillars of the HEY LEP's economic recovery and growth strategy. The vitally important delivery of this strategy being undertaken by the Humber Local Digital Skills Partnership, in conjunction with so many business, education and technical partners, will ensure successful delivery of the LEP's commitments to stakeholders across the region and to government.

Having a coordinated and wide-ranging Digital Skills Partnership provides confidence to inward investors and existing businesses that the Humber is serious about developing its digital cluster potential and embedding these skills with everyone in the workforce to maximise job opportunities and fill skills gaps."

James Newman – HEY LEP Chair





YORKSHIRE & HUMBER									
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Impact to date (linked to manifesto):

- Digital skills training provision <u>Heat Map</u>
- <u>Digital skills maturity and capacity self-assessment diagnostic tool</u>
- Inspirational <u>digital adoption case studies</u>
- Dedicated <u>Humber Local Digital Skills Partnership website</u>
- <u>Humber LDSP recognised as leading local digital strategy</u> resulting in additional members joining the steering group, including: Ron Dearing UTC, East Riding of Yorkshire Council and <u>Arco</u>.
- Involvement of high profile partners to inform strategic development including: C.B.I. and Ada. National College for Digital Skills













Welcome to the Digital Capabilities Tool for SME's

Please Sign in €

In order to use this service, please signin or register if it's your first time securely below

Username

Password

SIGN IN

CREATE NEW ACCOUNT

By signing up, you accept our Privacy Policy (including Use of Cookies and Other Technologies), Terms & Conditions, and GDPR.







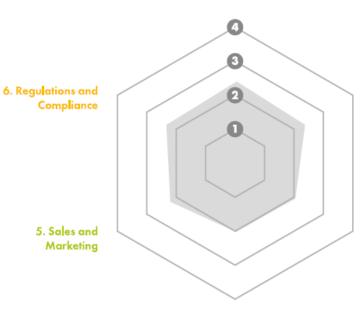
Results Summary Overview

The diagram below shows an initial summary of the current digital maturity of your business across 6 dimensions, where 4 represents a strength and 1 represents a potential development need.

The colour coding of the labels indicate the importance of this area to your business in the future:

Green = High Amber = Medium Red = Low

Developing a Digital Culture

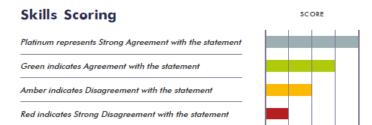


2. Workforce and Skills

3. Management and Operations

Score colour coding

Throughout this report we have used a simple set of colour coded graphics to help you see at-a-glance how your business is performing in key areas.



Digital Tools Proficiency Scoring



4. Product and Service
Development and Delivery

Digital Competency - Core Pillars:

Developing a digital culture

Product & Service development & delivery

Workforce & Skills

> 5. Sales & marketing

Management & Operations

Regulations & compliance

- 312 business supported
- 272 businesses received a minimum grant of £1,000 through a digital adoption project.
- 40 businesses received a minimum intervention of 12 hours support from a dedicated IT business advisor.
- 70 SMEs received support through the digital catalyst programme.
- A total of £920k grants awarded covering enhanced/bespoke software systems, hardware, broadband connectivity, enhanced ecommerce facilities and support to implement tech solutions for COVID e.g. remote working and conferencing.
- An additional £200k given to start-up businesses (less than 1 year old) to help with digital and ICT capacity.
 - Created a set of case studies

Local Enterprise Partnership







Case Study: Ideal Heating - digital collaboration with Sauce (C4DI).

The value of digital skills - how a 100 year old traditional Hull based heating company created its own range of connected smart controls that are now being used in homes across the country. Read the full case study here.













ln 2040 jobs will be redefined







00:04:24



Hull & East Yorkshire Local Skills Report March 2021



Cross-cutting Priorities

Priority Sub-priorities Rationale 2: Embedding A: Providers need to be Basic and advanced digital skills **Digital Skills:** responsive to the rapidly changing is required to facilitate adoption Hull & East demands and opportunities of new technologies Yorkshire needs created by digital technology Digital skills provision needs to to embed digital through appropriate provision respond to these requirements skills in all B: Digital skills need to be and continually adapt to subjects and at all embedded throughout the technological change. levels curriculum at all levels C: Businesses need to adopt digital technology and invest in

upskilling employees to maximise efficiency and productivity

- 8: Enabling digital infrastructure to ensure participation in remote learning
- 22% of neighbourhoods in Hull & East Yorkshire are in the 10% most deprived nationally for education, skills, and training. Digital poverty includes access to appropriate hardware and broadband connections particularly those in rural and coastal communities.

 The Employer Skills Survey identifies demands for basic,
- advanced and specialist IT skills.
- 13: Enabling services such as Digital Tech, Professional Services, Culture and Leisure require a talent pipeline to fuel growth
- There has been a 23% increase in the number of Creative and Digital businesses and key skills such as enterprise, technical and creative skills are hard to find

 The Culture and being a standard being a leave also in
- The Culture and Leisure sector plays a key role in supporting quality of life but has been hard hit by COVID. Supporting this sector to diversify and innovate to survive will require leadership and management skills. Staff will require training to adapt to strict hygiene and distancing practices.

Humber LDSP identified areas of focus:

Automation & Digitalisation

Green & Renewable Energy Tech (Green Skills)

Creative Arts and Tech

Agri-tech

Freeport (Ports & Logistics)

Covid / Recovery

Levelling Up

Digital Poverty (skills and infrastructure)

Community needs

Employer Demand

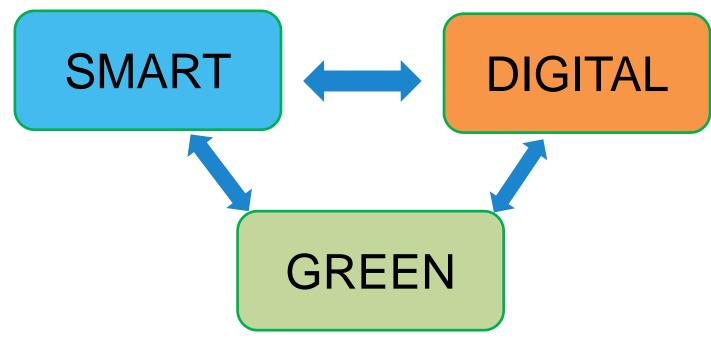
Learning Provider Demand

Digital Strategy / sectoral research

Digital Careers (partnerships and resources)



Green Skills = Digital Skills





DCMS - MoU

Rationale:

Local Digital Skills Partnerships (Local DSPs) are crosssector collaborations, initiated by the Local Enterprise Partnership, to tackle local digital skills gaps. They bring key regional stakeholders together to design, develop and deliver innovative digital skills programmes that advance digital inclusion and upskill the current workforce.



Humber LDSP MoU

- Create a regional and coherent digital skills framework
- Attract and engage regional stakeholders
- Design, fund and deliver a local communication and PR strategy
- Promote existing and future digital skills programmes
- Seek match funding opportunities
- Work closely with DCMS to regularly evaluate impact and outcomes
- Contribute to developing and furthering the development and scaling of Local DSPs and relevant Digital Skills and Inclusion policy development
- Ensure diversity and inclusion considerations underpin, and are promoted within, the wider work
 of the Local DSP
- Provide regular monthly updates and blogs, share relevant activity and human case studies
- Collect and share with DCMS, other LEPs and the Digital Skills Partnership regional anonymised data on local labour markets
- Develop and deliver an action plan for the LDSP
- Attend monthly Regional Coordinator workshops (Humber LDSP Manager)



Humber LDSP Action Plan to date

Supply: consolidation of heat map data and production of an online digital skills training prospectus

Demand: official launch of the <u>online digital capacity self-assessment</u> <u>tool</u>, and wrap around <u>Growth Hub</u> advisor support, including signposting to skills development training and access to the heat map prospectus and analysis of resulting data.

Horizon scanning: to seek out opportunities and track digital trends and to work in partnership to develop teaching and learning resources for primary and secondary pupils. To release the "Careers of the Future 2040" 'long sting' video.



Humber LDSP agreed action plan (up to end August 2022)

- Create resources for primary school careers education (aimed at pupils and teachers)
- Create case study videos for digital careers
- Increase the digital capability of individuals and organisations (LEP Priority)
- Facilitate the take up of basic digital skills provision (LEP Priority)
- Support businesses to adopt digital technology (LEP Priority)
- Revise <u>2020 digital skills analysis</u> and include assessment of digital eco systems infrastructure
- Deliver a series of "Tech Talks" Humber
- Evaluate the potential of developing a HEY digital strategy



Next Steps

- Implement new DCMS requirements
- Implement action plan
- Contribute to local strategic priorities and objectives
- Inc (Local Skills Report, Employment & Skills Board (SAP), HEY LEP Economic Strategy etc.
- Delivery of current commitments
- Continue with review of scope and terms of reference (manifesto)
- Partner requirements (shared aims & objectives)
- Steering Group membership audit
- Official Ministerial launch early 2022





Department for Digital, Culture, Media and Sport

Evaluation of the Local Digital Skills Partnerships

September 2021



Department for Digital, Culture, Media & Sport: Assessing the UK's Regional Digital Ecosystems





Department for Digital, Culture, Media & Sport: Assessing the UK's Regional Digital Ecosystems: Appendix C – NUTS2 Dashboards



